

Looking for a better glove solution

From: Mike Reynolds <mreynolds@baselinemfg.com>
To: Sarah Mitchell <smitchell@acmeindustrialsupply.com>
Sent: Tuesday, 8:12 AM
Subject: Looking for a better glove solution

Hi Sarah,

I was hoping you could help me with a safety issue we're trying to get ahead of in one of our fabrication areas. The team spends most of the day handling laser-cut sheet metal, and while the gloves we're using have been okay, they're wearing out faster than we'd like. We've also had a couple of minor hand cuts over the past few weeks, so we'd like to see if there's a better option available.

One of the challenges is that the operators need enough dexterity to handle smaller parts during assembly. Some of the heavier gloves we've tried in the past offered more protection, but the team didn't like wearing them because they made it harder to do their work efficiently.

Could you help us identify a few products that might be a better fit? I'd like to review some options this afternoon if possible so we can decide what we'd like to test.

Thanks,

Mike Reynolds

Production Supervisor
Baseline Manufacturing

WORKSHOP NOTE

Use this customer email as the starting source for Mission 2. Do not assume facts that are not provided.